



# TICKETS

**imagine** managing your Ticket Defence Agency more efficiently

## Tickets Offers

- Simplified view of all information.
- Organize client's information in a more managed view
- Minimize revenue lost due to billing errors, bad record keeping and weak processes and control.

There is only ONE reason you need Tickets.  
IT'S TIME.

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## Manage your Ticket Defence Agency, not the other way around.

The bottom line is that Tickets saves time, reduces costs and improves results.

Use Tickets to organize, track and measure all activities, from scheduling court dates through to execution and billing. The improved visibility and control you get from Compass helps you use resources more effectively and strategically. Compass provides immediate insight into and control over progress, dependencies, and billing.

## Simplified View - Information at your fingertips.

The application has the same look-and-feel throughout the modules. Users can monitor information that needs immediately attention.

- Process per file.
- Track Court dates.
- Events that need immediate attention.
- Manager Reporting on Files, Client History, Invoicing, and Accounts Receivable.
- Invoice Files including expenses.
- Create Letters to mail to your clients using the built-in merge and template functions.



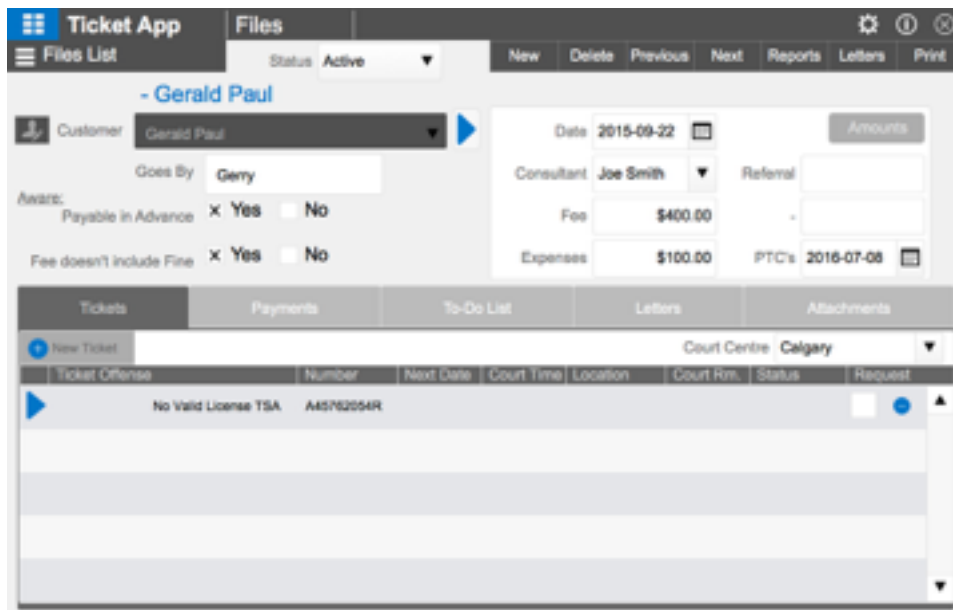
## Files

You can see all the relevant data at a quick glance including all the dates associated to this file.

You can create new tickets with a click of a button.

Attaching scanned tickets and other documents to a file is a cinch.

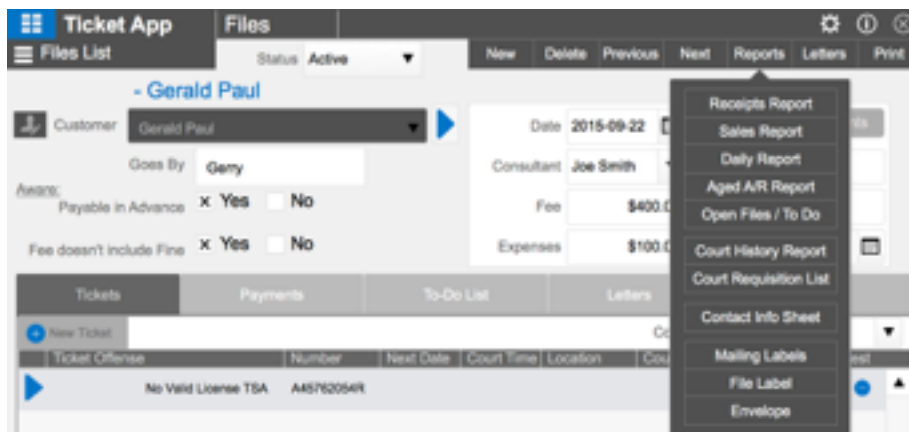
You have the ability to view all the relevant client information so you don't have to search for it in other screens.



## Create Reports

There are multiple reports to choose from to extract data from the client's files. This include:

- Sales Report
- Daily Report
- Aged A/R Report
- Open Files & To Do Report
- Client Court History
- Court Requisition List
- Contact Info Sheet
- Mailing Labels & Envelopes



## Additional Features

### Mobility

• Tickets is designed with mobility at the forefront. You can access your data away from the office using the iPad.

### Secure

• Extremely sensitive information is secure. Control who gets access to sensitive and valuable data.

### Accounting

• Integrates with QuickBooks for Windows. Additional purchase of a third-party plugin is needed.

### Technology Requirements

• Tickets is simple to deploy, and has modest system requirements.

**To learn more Tickets, contact us at**

[info@peakideas.com](mailto:info@peakideas.com) or 1-403-870-4332